

**Tampere University of Technology**

Dept. of Business Information Management and Logistics / Pasi Virtanen

1. exam May 2014

**TLO-11016 Management Information Systems, Spring 2014**

No written material is allowed in the exam (apart from a dictionary from English to your own language, must NOT be borrowed in the exam room to another person).

Answer the questions in clear handwriting and remember to define the terms you use.

Write your name and student IDnumber on each piece of paper you use.

Answer all four (4) of the following questions. The length of one numbered question is max. one A4-page, in any case not more than one and a half pages.

1. a) Explain what an information system is and what does it do. (3 p.)  
b) List the factors that enable a success for a project. (3 p.)
2. Explain briefly the following. (max. 4 lines, á 1 p. tot. 6 p.)
  - i. Operating system =
  - ii. MRP =
  - iii. Information flow =
  - iv. BPR =
  - v. Maintenance of a system =
  - vi. Module =
3. Describe the mission and the tasks (responsibilities) of data administration as a function. (6 p.)
4. Andriole (2009) acknowledges a need for five (5) new types or classes of skills/skill sets in specific new areas necessary to optimize the business technology relationship. Describe, with an example, these newer areas that are needed for business technology convergence. (6 p.)

Thank you! Feel free to give feedback at the end of the paper.